



Occupational Licensing (Supervision of Prescribed Work) Code of Practice 2022

I, Peter John Graham, in my capacity as Administrator of Occupational Licensing, authorise the following Code of Practice under section 53 of the *Occupational Licensing Act 2005*.

Title	Occupational Licensing (Supervision of Prescribed Work) Code of Practice 2022
Description	This Code of Practice sets minimum standards for the supervision of those required to be supervised in the performance of prescribed work.
Version	Version number 3.0
Application	This Code of Practice applies from its notification in the Gazette until its revocation. This Code of Practice supersedes the Occupational Licensing (Supervision of Prescribed Work) Code of Practice 2019
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Commencement date	Gazetted

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Contents

Occupational Licensing (Supervision of Prescribed Work) Code of Practice 2022.....	1
1. Interpretation.....	4
2. Application.....	5
3. Nominated manager	6
4. Appointment of supervisor	6
5. Supervisor responsibilities.....	6
6. Supervised person responsibilities	8
7. Supervision categories.....	8
(1) Direct supervision	8
(2) General supervision.....	8
(3) Broad supervision	9
8. Ratio of supervisors to supervised persons.....	10
9. Supervision of Prescribed Work Tables	11
Table 1 – Supervision of Electrical Work (other than cable jointing and linework).....	12
Table (continued) – Supervision of other Electrical Work (<i>other than cable jointing and linework</i>).....	13
Table 2 – Supervision of Cable Jointing Work	14
Table 3 – Supervision of Distribution Line Work.....	15
Table 4 – Supervision of Transmission Line Work.....	16
Table 5 – Supervision of Plumbing Work	17
Table 6 – Supervision of Gas-fitting Work.....	18
Appendix I - Flowchart, general guidance for supervision	19

Document Development History

Version	Application Date	Sections amended
3.0	18 February 2022	<p>Various amendments throughout Code of Practice including:</p> <ol style="list-style-type: none"> 1. Updates: <ol style="list-style-type: none"> a. addition of the category of 'broad supervision'; b. clarification of supervision responsibilities and requirements; c. a contextualised explanation of the various supervision categories; d. added a general guidance supervision flow chart (Appendix I); e. clarification of risk assessment requirements and variation of phases of training. 2. Supervision tables updates: <ol style="list-style-type: none"> a. Electrical work; b. Cable jointing work; c. Distribution linework (new – old linework table split into 'distribution' and 'transmission' environments; d. Transmission linework (new); e. Plumbing Work: and f. Gas-fitting work.
2.0	7 August 2019	All
1.0	15 December 2010	Original release

I. Interpretation

Words and phrases used in this Code have the same meaning as in the Act or relevant Regulations made under the Act, unless otherwise specified.

Explanatory Notes are not a mandatory part of this Code and are for the purpose of clarification only.

“Act” means the *Occupational Licensing Act 2005*;

“approved course of training” means a course approved by the Administrator as specified in the *Occupational Licensing (Approved Courses of Training) Determination 2017* as amended or superseded from time to time;

“broad supervision” has the meaning given by clause 7 of this Code;

“code” means this Code of Practice;

“competence” means the acquisition of knowledge and skills through a combination of training and experience which enables a person to carry out prescribed work to the appropriate standard and in a safe manner;

“contractor” has the meaning given by section 3 of the Act;

“direct supervision” has the meaning given by clause 7 of this Code;

“general supervision” has the meaning given by clause 7 of this Code;

“nominated manager” has the meaning given by section 3 of the Act;

“not permitted” means that the supervised person is not permitted to perform the work specified, regardless of the supervision level;

“practitioner” has the meaning given by section 3 of the Act;

“prescribed work” has the meaning given by section 3 of the Act;

“supervised person” means a person who is undertaking or has completed an approved course of training but is not yet the holder of a practitioner’s licence of the relevant class under the Act;

“supervision” means the level and pattern of control exercised over a supervised person performing prescribed work, and includes the categories direct, general and broad supervision;

“supervisor” means a licensed practitioner performing the duties of a supervisor required by this Code and the Act.

2. Application

- (1) This Code specifies the supervision requirements that apply to the performance of prescribed work by persons who are completing, or have completed, an approved course of training but have not yet been granted an electrical, plumbing or gas fitting practitioner's licence of the relevant class under the Act.
- (2) Under the Act, a person is exempt from the requirement to hold a practitioner's licence of the relevant class to perform prescribed work if:
 - (a) the person is undergoing an approved course of training relevant to the work being performed; **and**
 - (b) the person is being supervised by a practitioner of the relevant occupation and class in accordance with this Code.

Explanatory Notes

A person who completes an approved course of training may continue to carry out prescribed work of the relevant type until they are granted the relevant practitioner's licence, provided they:

- Apply for their practitioner's licence within one month of completing their approved course of training; and

- Are supervised in accordance with this Code of Practice until they are granted their practitioner's licence.

- (3) The purpose of the supervision requirement is to ensure, among other things, that the supervised person performs prescribed work:
 - (a) in a safe manner;
 - (b) to gain the skills necessary to support the knowledge requirements of their training; and
 - (c) in accordance with the required standards of work, this Code and the Act.
- (4) This Code does not remove or limit the duty to comply with:
 - (a) the *Work Health and Safety Act 2012* obligations that relate to supervision and the duties of employers and employees to take reasonable care for their own health and safety, and that of others;
 - (b) any other applicable law; and
 - (c) other obligations created under the *Occupational Licensing Act 2005*, in particular:
 - (i) the duty of practitioner's to only perform or supervise prescribed work which is within their area of competence;
 - (ii) the supervisor's responsibility and requirements to inspect, test, verify and certify the prescribed work performed by the supervised person; and
 - (iii) to be, and to remain, fit and proper to hold a practitioner's licence.

Explanatory Notes

Further information on "fit and proper" is available on the Consumer, Building and Occupational Services website at www.cbos.tas.gov.au

3. Nominated manager

The nominated manager (or, if there is no nominated manager, the person responsible for the prescribed work) is responsible for the management and control of the supervision of prescribed work within the relevant business.

4. Appointment of supervisor

The nominated manager (or, if there is no nominated manager, the person responsible for the prescribed work) if they do not appoint themselves to undertake the supervision under this Code, must:

- (a) appoint a supervisor who is responsible for the supervision of persons requiring supervision under this Code;
- (b) ensure the supervisor is competent and has the capacity to supervise the work that is being performed, holds the relevant practitioner's licence under the Act and agrees to supervise that prescribed work;
- (c) ensure the appointed supervisor inspects, tests and certifies the work performed by the supervised person to ensure it is compliant with the Act and this Code; and
- (d) monitor the ongoing application of the supervision within the relevant business, to ensure it complies with the Act and this Code.

5. Supervisor responsibilities

- (1) The appointed supervisor is responsible for:
 - (a) determining the appropriate level of supervision (direct, general, broad or a combination), to ensure the supervised person performing prescribed work does so safely and in accordance with the Act and this Code;
 - (b) supervising the performance of prescribed work by the supervised person; and
 - (c) ensuring that the prescribed work performed by the supervised person is safe and compliant.
- (2) In determining the appropriate level of supervision, the supervisor must:
 - (a) give consideration to the prescribed work to be undertaken by the supervised person;
 - (b) give consideration to the recommended supervision levels specified in the tables in clause 9 of this Code where applicable;
 - (c) make an appraisal of the competence of the supervised person in light of the circumstances, including the person's:
 - (i) previous experience; and
 - (ii) progress in their approved course of training;

- (d) assume, until the contrary is made apparent by the conduct of the supervised person, that the supervised person:
 - (i) has no or minimal competence to perform the prescribed work;
 - (ii) has no or limited awareness of the risks associated with performing the prescribed work; and
 - (iii) requires direct supervision at all times by the supervisor;
 - (e) in light of the above, undertake a risk assessment to determine the appropriate supervision level, which may include varying the recommended level of supervision specified in the tables in this Code where appropriate;
- (3) In supervising the supervised person, the supervisor must:
- (a) implement and maintain the appropriate level of supervision in accordance with this Code, and adjust it according to the circumstances;
 - (b) perform any isolation, de-energisation, disconnection, de-commissioning or de-activation of the installation that may be required;
 - (c) ensure that the tools, materials and equipment required to be used by the supervised person in performing the prescribed work are safe and fit for purpose;
 - (d) instruct the supervised person in the prescribed work that they are about to perform, to ensure they understand:
 - (i) the tasks required to perform the prescribed work;
 - (ii) the application of this Act and this Code to the performance of prescribed work; and
 - (iii) the risks inherent in the prescribed work and how to control and mitigate those risks.
 - (e) ensure any inspection, testing, activating or commissioning of the prescribed work performed by the supervised person is appropriate and under the direct supervision of the supervisor;
 - (f) ensure, before leaving the workplace, that the prescribed work performed by the supervised person is:
 - (i) thoroughly checked by the supervisor; and
 - (ii) in compliance with the Act and this Code.
- (4) Any person giving a direction to a supervised person is responsible for that direction.

6. Supervised person responsibilities

- (1) A supervised person must:
- (a) not perform prescribed work unless they have an appointed supervisor;
 - (b) follow all reasonable directions provided by the supervisor; and
 - (c) seek clarification on any task which they are unsure of, or have concerns about, prior to commencing that task.

7. Supervision categories

(1) Direct supervision

When applying direct supervision, the supervisor must:

- (a) provide instruction and direction for tasks to be performed;
- (b) remain on site within visual contact and/or earshot (audible range) of the supervised person at all times;
- (c) continuously monitor the supervised person and review their work practices and standard of work. This includes oversight of all activities performed by the supervised person; and
- (d) inspect the supervised person's work prior to commissioning, activating, energising or leaving it in service.

Explanatory Notes

Direct supervision may be appropriate where:

- *The supervised person is new to the task or has not yet demonstrated a consistent ability to perform the task to a minimum standard,*
- *The task contains variations to basic work that are new to the supervised person,*
- *The hazards and risks related to the task indicate direct supervision is required,*
- *The supervised person has not yet completed off-the-job training that supports competent performance of the task, or*
- *There is a reasonable chance for unplanned events that may be beyond the supervised person's current ability to manage.*

(2) General supervision

When applying general supervision, the supervisor must:

- (a) provide instruction and direction for tasks to be performed;
- (b) remain on site and have contact on a periodic basis with the supervised person;
- (c) be contactable for assistance or instruction as required; and
- (d) inspect the supervised person's work prior to commissioning, activating, energising or leaving it in service.

Explanatory Notes

General supervision may be appropriate where:

- *The supervised person has previously demonstrated their ability to perform the task safely and to minimum standards without need for constant intervention,*
- *The supervised person has demonstrated an understanding of any hazards and risks involved with the task and an ability to manage those risks appropriately,*
- *The supervised person clearly understands when and how to seek assistance and support,*
- *The hazards and risks related to the task indicate general supervision is appropriate,*
- *The supervised person has an appropriate level of knowledge and practical skill from either or both on-the-job or off-the-job learning, and*
- *The supervised person has previously demonstrated an ability to manage (or seek assistance with) reasonably foreseeable unplanned events.*

(3) Broad supervision

Broad supervision is only suitable for supervised persons who have demonstrated an ability to conduct the intended work autonomously in a safe and compliant manner.

When applying broad supervision, the supervisor must:

- (a) provide instruction and direction for tasks to be performed;
- (b) make appropriate contact with the supervised person;
- (c) be contactable for assistance or instruction as required; and
- (d) inspect the supervised person's work prior to commissioning, activating, energising or leaving it in service.

Explanatory Notes

Broad supervision may be appropriate where:

- *The supervised person has previously demonstrated their ability to perform the task safely and to acceptable standards without need for supervisor intervention,*
- *The supervised person has demonstrated an understanding of any hazards and risks involved with the task and an ability to manage those risks appropriately,*
- *The supervised person has previously demonstrated their ability to assess and monitor hazards and risks involved with the task,*
- *The supervised person clearly understands when and how to seek assistance and support,*
- *The hazards and risks related to the task indicate broad supervision is appropriate,*
- *The supervised person has a significant level of knowledge and practical skill from both on-the-job and off-the-job learning, and*
- *The supervised person has previously demonstrated an ability to manage (or seek assistance with) unplanned events that may occur.*

8. Ratio of supervisors to supervised persons

- (1) For direct supervision, the ratio of supervisors to supervised persons is to be one to one. However, this may be adjusted following a formal risk assessment by the nominated manager (or, if there is no nominated manager, the person responsible for the prescribed work) that includes consideration of the:
 - (a) competence and experience of the supervisor;
 - (b) competence of the supervised person;
 - (c) nature of the prescribed work to be undertaken;
 - (d) hazards associated with the work; and
 - (e) risks associated with the work environment where the work is being undertaken.

- (2) For general and broad supervision, the nominated manager (or, if there is no nominated manager, the person responsible for the prescribed work) may determine the appropriate supervision ratio after the completion of a formal risk assessment that includes consideration of the factors listed in clause 5(2) above.

9. Supervision of prescribed work tables

Table 1 – Electrical work

Table 2 – Cable jointing work

Table 3 – Distribution linework

Table 4 – Transmission linework

Table 5 – Plumbing work

Table 6 – Gas-fitting work

- (1) The supervision tables 1-6 below are provided as guidance on supervision levels for common types of prescribed work. They are based on traditional phases and completion timeframes for approved courses of training.
- (2) The supervisor must consider the tables below in determining the appropriate supervision level for a supervised person. They then need to conduct a risk assessment in light of the circumstances as per clause 5(2) above, and adjust the supervision level where appropriate.
- (3) Any prescribed work not covered in the tables below requires a risk assessment to be undertaken prior to the appropriate level of supervision being determined.
- (4) In some cases a licensed practitioner may need to be supervised. These tables can be used as guidance on appropriate supervision levels. A risk assessment should also be conducted.

Table I – Supervision of Electrical Work (other than cable jointing and linework)

Supervision of Electrical Work <i>(other than cable jointing and linework)</i>					
Type of work	Typical Experience (months)				
	Phase 1A 0 - 6	Phase 1B 7 - 12	Phase 2 13 - 24	Phase 3 25 - 36	Phase 4 37 - 48
Install cable support and mechanical protection	Direct	Direct or General	General	Broad	Broad
Lay wiring/cabling and terminate accessories exceeding extra-low voltage (ELV)	Direct	Direct or General	General	General	Broad
Install apparatus and equipment exceeding extra-low voltage	Direct	Direct	Direct or General	Broad	Broad
Maintain, troubleshoot and repair faults associated with apparatus and circuits exceeding extra-low voltage (de-energised)	Direct	Direct	Direct	Direct or General	Broad
Proving de-energisation of low voltage (LV) installations and equipment (verify isolation from all sources of supply)	The supervisor is responsible for proving isolation before a phase 1 or phase 2 supervised person commences the work but the supervised person should be required to personally reconfirm de-energisation on every occasion to instil good working practices.			Direct	Direct/General¹
Test LV apparatus and circuits (de-energised)	Direct	Direct	Direct	Direct or General	General or Broad²
Undertake commissioning procedures for LV apparatus and associated circuits (no access to exposed LV)	Direct	Direct	Direct	Direct or General	Broad
Testing for LV system integrity and operability (energised LV)	Simulated at Registered Training Organisation (RTO) only	Simulated at RTO only	Simulated at RTO only	Simulated at RTO only	Direct
Install and maintain explosion protect equipment	Direct	Direct	Direct	Direct or General	General
Disconnecting and reconnecting fixed wired electrical equipment connected to supply up to 1000 volts a.c. or 1500 volts d.c.	The supervisor is responsible for proving isolation before a phase 1 or phase 2 supervised person commences the work but the supervised person should be required to personally reconfirm de-energisation on every occasion to instil good working practices.			Direct	General¹ or Broad
Attaching flexible cords and plugs for supply up to 1000 volts a.c. or 1500 volts d.c.	Direct	Direct	Direct or General	Direct or General	Broad

¹ General supervision should be restricted to supervised persons who have completed all relevant training and to jobs where the supervisor has completed a risk assessment and ensured the apprentice is competent to undertake the de-energisation task.

² Broad supervision is only appropriate after successful completion of the electrical installation safety testing component of training. However, all electrical apprentices are to be competent in testing a full installation at the point of completing their approved course of training becoming eligible for a licence.

Table (continued) – Supervision of other Electrical Work (other than cable jointing and linework)

Supervision of Electrical Work (other than cable jointing and linework)					
Type of work	Typical Experience (months)				
	Phase 1A 0 - 6	Phase 1B 7 - 12	Phase 2 13 - 24	Phase 3 25 - 36	Phase 4 37 - 48
Assembling and installing extra low voltage (ELV) and non-electrical hardware or equipment	Direct	Direct or General	General	General	Broad
Installing ELV cable support and mechanical protection	Direct	Direct or General	General	General	Broad
Lay ELV wiring/cabbling and terminate ELV accessories	Direct	Direct	Direct or General	General	Broad
Maintain, troubleshoot and repair faults associated with ELV apparatus and circuits	Direct	Direct	Direct	Direct or General	Broad
Undertaking commissioning procedures of ELV apparatus and associated circuits	Direct	Direct	Direct	Direct or General	Broad
Testing ELV apparatus and circuits	Direct	Direct	Direct	Direct or General	Broad
Handling non-flammable refrigerants (restricted to apprentices who hold a refrigeration and air-conditioning trainee licence)	Direct	Direct	General	General	Broad
Handling flammable refrigerants (restricted to apprentices who hold a refrigeration and air-conditioning trainee licence)	Direct	Direct	Direct	General	Broad

Table 2 – Supervision of Cable Jointing Work

Supervision of Cable Jointing Work					
Type of work	Typical Experience (months)				
	Phase 1A 0 - 6	Phase 1B 7 - 12	Phase 2 13 - 24	Phase 3 25 - 36	Phase 4 37 - 48
General Work Practice					
Working aloft	Direct	Direct	General	Broad	Broad
De-energised Work					
Cable – Duct laying	Direct	General	General	Broad	Broad
Cable – Cable installation	Direct	Direct	General	General	Broad
Cable – Cable winching	Not Permitted	Direct	General	Broad	Broad
Earthing – Install and maintain substation earthing	Direct	Direct	General	General	Broad
Earthing – Install and maintain public light and poles	Direct	Direct	General	Broad	Broad
Equipment – Install and maintain pits/pillars, kiosks and low voltage (LV) cabinets	Direct	Direct	General	Broad	Broad
Cable jointing – LV de-energised jointing	Not Permitted	Direct	Direct	Direct	General
Cable jointing – High voltage (HV) de-energised jointing	Not Permitted	Not Permitted	Not Permitted	Direct	General
Servicing – Install and maintain de-energised underground services	Direct	Direct	General	General	Broad
Live Work					
Servicing – Install and maintain energised underground services	Not Permitted	Not Permitted	Not Permitted	Direct	Direct
Servicing – Live testing, including polarity and neutral supply	Not Permitted	Not Permitted	Not Permitted	Direct	Direct

Table 3 – Supervision of Distribution Line Work

Supervision of Distribution Line Work					
Type of work	Typical Experience (months)				
	Phase 1A 0 - 6	Phase 1B 7 - 12	Phase 2 13 - 24	Phase 3 25 - 36	Phase 4 37 - 48
General Work Practice					
Working aloft	Direct	Direct	Direct	General	Broad
Pole dressing	Direct	General	General	Broad	Broad
Install and maintain poles	Direct	Direct	General	General	Broad
Vegetation control (tree clearing)	Not Permitted	Not Permitted	Direct	General	Broad
De-energised Work					
Earthing – Install and maintain substation earthing	Direct	Direct	General	General	Broad
Earthing – Install and maintain single wire earth return (SWER)	Direct	Direct	Direct	General	Broad
Earthing – Install and maintain public light and poles	Direct	Direct	General	Broad	Broad
Servicing – Install and maintain overhead and underground services	Direct	Direct	General	General	Broad
Install and maintain metering	Direct	Direct	Direct	General	Broad
Inspect aerial wiring systems	Direct	Direct	General	General	Broad
Live Work					
High voltage operating	Not Permitted	Not Permitted	Not Permitted	Not Permitted	Not Permitted
Low voltage switching	Not Permitted	Not Permitted	Not Permitted	Not Permitted	Not Permitted
Live low voltage work (including install, live testing and de-energising)	Not Permitted	Not Permitted	Not Permitted	Direct	Direct

Table 4 – Supervision of Transmission Line Work

Supervision of Transmission Line Work					
Type of work	Typical Experience (months)				
	Phase 1A 0 - 6	Phase 1B 7 - 12	Phase 2 13 - 24	Phase 3 25 - 36	Phase 4 37 - 48
General Work Practice					
Working aloft	Direct	Direct	Direct	General	Broad
Working aloft near energised high voltage (HV) ³	Not Permitted	Not Permitted	Direct	Direct	General
Pole dressing	Direct	General	General	Broad	Broad
Install stays	Direct	Direct	General	General	Broad
Hand line control	Direct	Direct	General	Broad	Broad
Incident response - breakdown and non-fire emergency	Direct	Direct	Direct	General	Broad
Incident response - fire emergency	Direct	Direct	Direct	Direct	Direct
De-energised Work					
Install and maintain stub setting	Direct	Direct	Direct	Direct	Direct
Inspect and maintain hardware, insulators, cables and rigging	Direct	Direct	General	General	Broad
Earthing – bonding, work party earths and mobile plant	Direct	Direct	General	General	Broad
Inspection - lines, easements, stations	Direct	Direct	General	General	Broad
Inspection – helicopter line inspection	Direct	Direct	Direct	Direct	General
Inspection – vegetation control	Direct	Direct	General	General	Broad
Live Work					
Live insulator washing	Not Permitted	Not Permitted	Not Permitted	Direct	General
HV operating	Not Permitted	Not Permitted	Not Permitted	Not Permitted	Not Permitted
Positioning mobile plant near energised HV ³	Not Permitted	Not Permitted	Not Permitted	Direct	General

³ “near energised HV” is defined as a situation where there is a reasonable possibility of a person either directly or through a conducting medium (e.g. via mobile plant) coming within the relevant safe approach distances.

Table 5 – Supervision of Plumbing Work

Supervision of Plumbing Work					
Type of work	Typical Experience (months)				
	Phase 1A 0 - 6	Phase 1B 7 - 12	Phase 2 13 - 24	Phase 3 25 - 36	Phase 4 37 - 48
Installation of cold water supply systems in class 1 and 10 buildings	Direct	General	General	Broad	Broad
Installation of cold water supply systems in class 2-9 buildings	Direct	General	General	Broad	Broad
Installation of heated water supply systems in class 1 and 10 Buildings	Direct	General	General	Broad	Broad
Installation of heated water supply systems in class 2-9 buildings	Direct	General	General	Broad	Broad
Installation of thermostatic mixing valves	Direct	General	General	Broad	Broad
Installation of roof plumbing	Direct	Direct	General	General	Broad
Installation of FPAA101D and FPAA101H combined domestic and fire sprinkler services	Direct	Direct	Direct	General	Broad
Installation of fire hydrants and hose reels	Direct	General	General	Broad	Broad
Installation of drainage systems below ground at a depth less than 1500mm	Direct	General	General	General	Broad
Installation of drainage systems below ground at a depth greater than 1500mm	Direct	Direct	General	General	Broad
Installation of sanitary plumbing systems in class 1 and 10 buildings	Direct	General	General	Broad	Broad
Installation of sanitary plumbing systems in class 2-9 buildings	Direct	General	General	Broad	Broad
Installation of stormwater systems below ground at a depth less than 1500mm	Direct	General	General	General	Broad
Installation of stormwater systems below ground at a depth greater than 1500mm	Direct	Direct	General	General	Broad
Installation of plumbing fixtures	Direct	General	Broad	Broad	Broad
Installation of on-site wastewater management systems	Direct	General	General	Broad	Broad
Commissioning of on-site wastewater management systems	Direct	Direct	Direct	Direct	Direct
Installation of mechanical services heating and cooling pipework	Direct	General	General	Broad	Broad
Installation of testable back flow prevention devices	Direct	General	General	Broad	Broad
Commissioning of Permit Work	Direct	Direct	Direct	Direct	Direct
Testing of Permit Work	Direct	Direct	General	Broad	Broad
Like for like replacement of plumbing installations	Direct	Direct	General	General	Broad
Planning work	Direct	General	General	Broad	Broad
Design work	Direct	Direct	Direct	Direct	Direct

Table 6 – Supervision of Gas-fitting Work

Supervision of Gas-fitting Work					
Type of work	Typical Experience (months)				
	Phase 1A 0 - 6	Phase 1B 7 - 12	Phase 2 13 - 24	Phase 3 25 - 36	Phase 4 37 - 48
Designing gas installations and gas storage systems	Direct	Direct	Direct	Direct	General or Broad
Planning for gas installations and gas storage systems	Direct	Direct	Direct	General or Broad	Broad
Install new gas storage systems 500L to 8Kl	Direct	Direct	Direct	General	Broad
Install new gas storage systems up to 500L	Direct	Direct	Direct	General	Broad
Connect gas supply / purge gas installation.	Direct	Direct	Direct	General	Broad
Work on gas installations where operating pressure exceeds 7kPa	Direct	Direct	Direct	General	General or Broad
Convert Type A appliances (<i>using manufactures kits/procedures</i>)	Direct	Direct	Direct	Direct	General or Broad
Install consumer piping systems/ service, repair and maintain Type A appliances in caravans and boats	Direct	Direct	Direct	General	Broad
Repair and replace consumer piping system regulators, set working pressures and fault pressures.	Direct	Direct	Direct	General	Broad
Install new consumer piping systems and install new Type A appliances and flues	Direct	Direct	Direct	General	Broad
Alter and repair consumer piping systems	Direct	Direct	Direct	General	Broad
Test consumer piping and/or use appropriate equipment for the gas leak detection.	Direct	Direct	Direct	General	Broad
Commission consumer piping and gas storage systems	Direct	Direct	Direct	General	Broad
Replace and commission Type A appliances	Direct	Direct	Direct	General	Broad
Service, repair and maintain Type A appliances (<i>excludes caravans and boats</i>)	Direct	Direct	Direct	General	Broad

Appendix I - Flowchart, general guidance for supervision

