



# Safety Warning Notice

October 2019  
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## Notice to caravan owners, agents and manufacturers – water heaters on LP gas

Consumer, Building and Occupational Services wishes to advise owners of caravans, motor homes or camper trailers that there is a potential safety risk while operating certain Suburban recreational vehicle water heaters on LP gas.

Appliance	Models affected	Serial numbers affected
Suburban Recreational Vehicle Water Heaters	<ul style="list-style-type: none"><li>• SW6DEA</li><li>• SW4DEA</li><li>• SW4DECA</li><li>• SW6PA</li></ul> <ul style="list-style-type: none"><li>• SW6DA</li><li>• SW4DA</li><li>• SW6DECA (Dual Fuel)</li></ul>	<ul style="list-style-type: none"><li>• From 181315552 to 193002648</li><li>• Manufactured from 4 April 2018 to 1 August 2019</li><li>• From 183114087D to 191206073D</li><li>• 8183311827</li><li>• 8190201139</li></ul>

### What are the hazards?

Under certain conditions, the water heaters can generate elevated levels of Carbon Monoxide (CO). In some instances CO may spill into the caravan, motor home or camper trailer. Carbon monoxide is a colourless, odourless gas that can adversely affect the health when inhaled. Carbon monoxide can be lethal in large concentrations. For more information on carbon monoxide, visit [www.cbos.tas.gov.au](http://www.cbos.tas.gov.au) and search 'carbon monoxide'.

### What to do

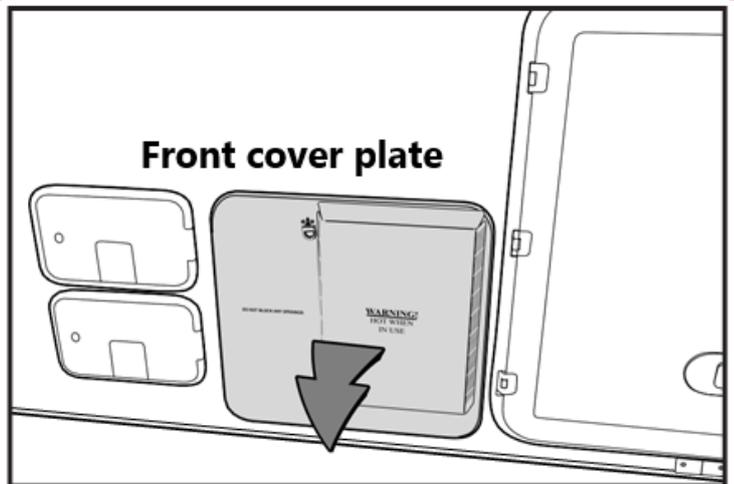
**IMMEDIATELY STOP USING THE APPLIANCE** Identify whether your hot water heater is one of the affected models and if the serial number falls within the ranges listed above. Do this by checking the appliance data plates found under the front cover plate of the hot water heater (see instructions on the following page). If you are unable to do this, your gas-fitter or caravan service agent should be able to assist.

If the water heater model is confirmed to be one of models listed above, then it **MUST NOT BE USED** until rectified by an authorised Suburban agent or dealership. The gas isolation valve to this appliance **must be turned off** until the appliance and installation has been rectified.

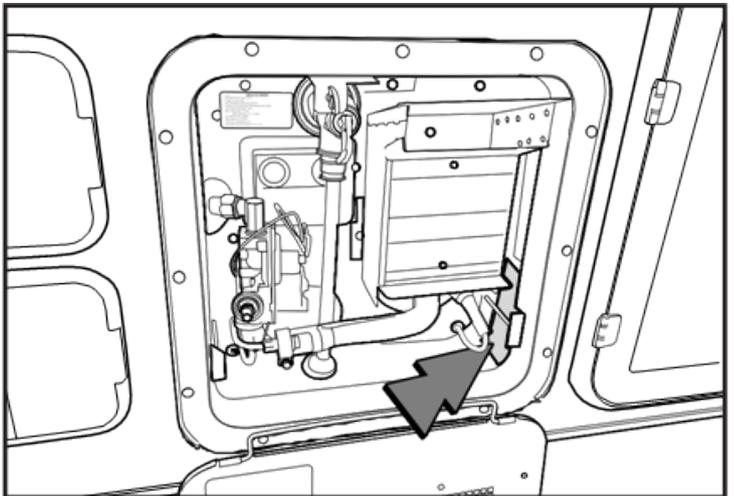
The safety issues only apply while the appliance is operating on gas. If your Suburban water heater can operate from a 12 or 240 volt electrical supply as well as from LP Gas, it is safe to continue operating the appliance from the 12 or 240 volts only.

## How to check appliance model and serial number

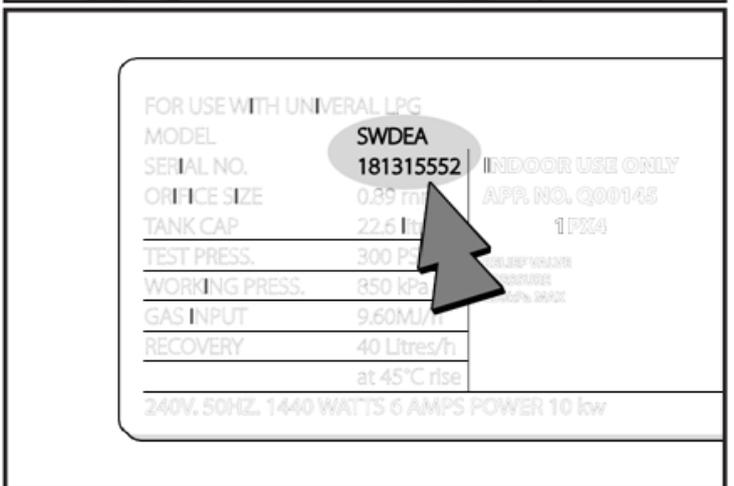
1. Remove the hot water heater cover plate.  
Make sure to let it cool first if the appliance has recently been used.



2. Locate the technical specification plates



3. Check the model number and serial numbers.



The Suburban Division and the ACCC will provide further Recall/Safety notices on what actions are needed to fix the safety issues.

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