

Fact Sheet

February 2019

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MyBond – existing tenants

From 1 May 2019 tenants, property owners and property agents will have access to the new online bond management system called MyBond.

What does this mean for you?

From 1 May 2019, you will be able to:

- Pay your bonds online or at a Service Tasmania shop (**Note:** cheques are no longer accepted)
- Claim a bond online
- Dispute a bond claim online
- Approve a claim against your bond contribution
- Update your contact details

What do you need to do?

If you are already a tenant, you can login to MyBond after 1 May using your email address or mobile number.

To login from 1 May 2019

- Go to www.cbos.tas.gov.au
- Follow the links which will take you to the MyBond login page
- You will need to have your mobile and/or email handy so we can send you a verification code

Training tools and resources

To assist you with using the new system, video modules and quick help guides will be available on the CBOS website from 1 May.

Do you need more help

For any assistance please call 1300 654 499 or visit your local Service Tasmania shop.

Your local Library may also be able to help. Visit the Libraries Tasmania website for opening hours.

Find a location and opening hours

- www.libraries.tas.gov.au/locations
- www.service.tas.gov.au/about/shops

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