

Fact Sheet

February 2019

DOC/19/12422

MyBond – New Tenants

From 1 May 2019 tenants, property owners and property agents will have access to the new online bond management system called MyBond.

What does this mean for you?

From 1 May 2019, you will be able to:

- Pay your bond online or at a Service Tasmania shop (**Note:** cheques are no longer accepted)
- Claim a bond online
- Dispute a bond claim online
- Approve a claim against your bond contribution
- Update your contact details

What do you need to do?

If you become a tenant and lodge a bond from 1 May 2019, you will need to register with MyBond.

To login from 1 May 2019

- Go to www.cbos.tas.gov.au
- Follow the links which will take you to the MyBond login page
- You will need to have your mobile and/or email handy so we can send you a verification code
- If you lodge your bond directly with a Property Agent, they can help you register with MyBond.

Do you need help?

For any assistance please call us on 1300 654 499 or visit your local Service Tasmania shop.

Your local Library may also be able to help. Visit the Libraries Tasmania website for opening hours.

Find a location and opening hours

- www.libraries.tas.gov.au/locations
- www.service.tas.gov.au/about/shops

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